



GEETHANJALI INSTITUTE OF SCIENCE AND TECHNOLOGY - NELLORE

Internet Bandwidth in Mbps

S.No	Name of the Internet Service Provider (ISP)	Speed	Type of Connection
1	JIO Fibernet	1000 Mbps	Leased

CUSTOMER ACCEPTANCE DOCUMENT

1. Customer Acceptance Document

1. Organization Name: Ushodaya Educational Society
2. Site Address : Geethanjali College Gist, Kovur 3rd Mile, Nellore - Bombay Highway, 524137 Kovvur Sri Potti Srinamulu Nellore
3. Circuit id: ILL_9185050028_778541250062
4. ORN -EO000001PCLUJ
5. Services: ILL
6. Customer Contact Details:

Sr No	Name	email id	Contact Number
1			
2			

7. Service details:

Sr No	Parameters	Details
1	Circuit id	ILL_9185050028_778541250062
2	Circuit Bandwidth (Mbps / Gbps)	1000 Mbps
3	Media (Fiber / UBR / FTTx)	Fiber
4	WAN IP Address with subnet mask	136.232.224.200/30
5	LAN IP Address with subnet mask	115.245.46.168/29
6	Gateway IP Address	136.232.224.201
7	Routing Protocol	
8	AS Number in case of BGP	
9	Port Type (Electrical / Optical)	Electrical
10	Customer facing Port Number	

1. Jio provided Inventory / Equipment details at site:

Sr No	Make & Model Number of Equipment	Serial Number	Quantity
1			
2			
3			

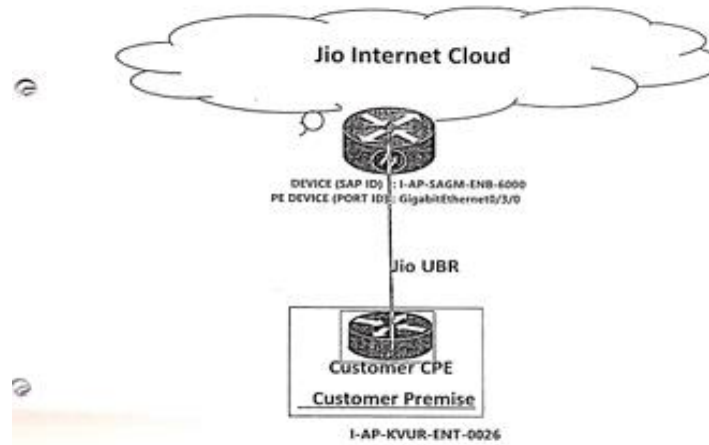
2. Test Chart for Service parameter(s):

Sr No	Test Parameter	UoM	Committed	Observed
1	Latency	Ms		
1a	Mumbai to London	Ms		
1b	Mumbai to New York	Ms		
1c	Chennai to Los Angeles	Ms		

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Reliance Corporate IT Park Limited I.M.G. Road, Vijayawada, Andhra Pradesh - 520010 | enquiry.jio.com

	Chennai to Singapore	Ms		
1e	Mumbai to Chennai	Ms		
2	Packet Loss	%		
3	Jitter (as applicable)	Ms		
4	Bandwidth	Mbps / Gbps		
5	RFC 2544	RFC 2544 Report		

3. Network Topology diagram -



Kindly note:

We would like to recommend best practices for safe guarding your devices / network from any vulnerabilities (Applicable for Customer provided CPE cases)

- Resetting the factory set credentials and Setting up of complex passwords
- Blocking of SSH / TELNET from public internet on these devices
- Regular IT security audits and ensuring devices / routers are patched to latest software versions / patched and hardened to the recommendations



For Reliance Jio Infocomm Limited (RJIL)

Name: R. S. Srinivas Reddy

Signature: [Signature]

Date: 30/7/2024.

Customer Acknowledgement

I hereby acknowledge that I have tested the said link and associated services bearing Circuit id
ILL_9185050028_778541250062 certify that the services are satisfactory and as per design / order. Basis the
above, I hereby authorize Reliance Jio Infocomm Limited (RJIL) to initiate services and billing effective date
30-July-2024

Name: Dr. Sundeeep Kumar K.

Signature: [Signature]

Date: 30/7/24

Company: PRINCIPAL

GEETHANJALI INSTITUTE OF

SCIENCE & TECHNOLOGY

(Autonomous)

3rd Mile, Bombay Highway

Gangavaram (V), Kovur (M),

SPSR Nellore (Dt.) A.P. - 524137.

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Customer Information (As per Jio Records)	
1	Name of Customer / Organisation Ushodaya Educational Society
2	Logical Circuit ID's (If required Annexure can be used) ILL_9185050028_778541250062
3	Date of Commissioning of Link (In case of up-gradation, mention date of initial commissioning and date of last up-gradation) 30-07-2024.
4	Service Type ILL <input type="checkbox"/> Bandwidth: 1000 Mbps IP Address (in case of ILL) Dynamic <input type="checkbox"/> Static <input checked="" type="checkbox"/> In case of Static mention Static IP allocated: WAN IP : 136.232.224.200/30 LAN IP : 193.243.46.168/29
5	Installation Address *The address should be the same as provided at the time of installation Geetanjali College Dist, Kovur 3rd Mile, Nellore-Bombay Highway, 524137 Kovur Sri Potti Srinavulu Nellore
6	Account Manager Name and Contact Details
7	Date of Inspection
8	Type of Inspection First <input type="checkbox"/> Periodic <input checked="" type="checkbox"/>
PHYSICAL INSPECTION OBSERVATIONS	
1	Contact Person Name Name: Designation:
2	Contact Details Name: Mobile Number: Email ID:
3	OSP Registration Number & Date (if applicable) OSP (Other Service Provider) Telemarketer <input type="checkbox"/> IS <input type="checkbox"/> IS <input type="checkbox"/>
3	OSP License Number and Date (if applicable)
3	Telemarketer Registration Number and Date (if applicable)
4	Whether the connection is used for Application Services like Telemedicine/Telebanking/Tele-Education/Tele-Trading/I-Commerce/Call Centre/Network Operating Centre/Vehicle tracking System/Long Range Alarm/Bill Payment Terminal etc. Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
5	Whether the connection is used for further extension of Internet Service to customer(s) Yes <input type="checkbox"/> No <input type="checkbox"/>
6	Whether the leased lines/Internet links are connected to any Public Switched Network in India or established gateway between Internet & PSTN/ISDN/PLMN in India? Yes <input type="checkbox"/> No <input type="checkbox"/>

Jio DIGITAL LIFE	
8	Whether the Installation address is matching with Jio records?
	<input type="checkbox"/> Yes <input type="checkbox"/> No In Case of No, Please mention address of installation of customer.
9	Purpose of usage of the connection (q)
	<input type="checkbox"/> Internet <input type="checkbox"/> Bandwidth distribution <input type="checkbox"/> Content <input type="checkbox"/> Upload and distribution <input type="checkbox"/> Data Centre <input type="checkbox"/> Call Centre <input type="checkbox"/> Telemarketer <input type="checkbox"/> E-Commerce <input type="checkbox"/> Business communication <input type="checkbox"/> Any Other (Please Specify)


 Signature and Code of the verifying Person
 of the verifying agency
 (Authorized Person from Jio)

Stamp/Seal

I/We hereby declare and confirm that

1. The Company has taken telecom services (Internet connectivity and/or voice connectivity) for its internal purpose and is not performing any activities defined under the scope of Other Service Provider (OSP) / Internet Service Provider (ISP) / Telemarketer (TM). Therefore, the Company is not required to be registered with the Department of Telecommunications (DOT) / Telecom Regulatory Authority of India (TRAI) / Telecom Service Providers (TSPs) either as OSP / ISP / TM. The Company undertakes that in the event it is performing any activities defined under the scope of OSP / ISP / TM, it will get registered itself with the designated authorities and immediately provide all the required registration / license details to Reliance Jio Infocomm Limited (RJIL), as prescribed in the above inspection report. RJIL reserves the rights to review connectivity provided to the Company and inspect the network of the Company, in case of such intimation.
2. The Company undertakes to ensure no misuse of RJL connectivity terminating on its premises and undertakes to deploy logical partitioning to ensure separate flow of Data and Voice services and for preventing the flow of traffic between public and private network operated through single EPABX.
3. The Company undertakes to ensure that, at all times, there is no misuse/unauthorized use of the voice/data connectivity provided to it in any manner including but not limited to bypass of National and International Long Distance Traffic.

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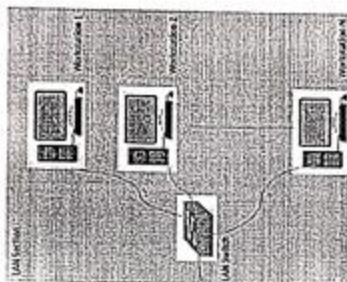


Note:

- I. Network Diagram should be collected from the customer or should be drawn by the verification agent as per the observations.
- II. In case of OSP customer, approved network diagram by TERM Cell should be collected.

Note :- Customer Internal network beyond handover server has not been shared by customer.

Customer Network Diagram



Remarks (If Any)
Provide details of MMR, Model of Customer Router / Fire / Switch
Provide detail of users in office and number of devices connected to office.

Signature (506 9520)



Customer Escalation Matrix

Communication & Escalation Matrix - Business Service Support

Service Channels, Self-Help & Grievance Redressal

Level 0/1* contact at Jio



Self Care & Instant Chat
MyJio Portal
WWW.Jio.com/enterprise



Business Service Support Centre
1800 88 99 444



e-Mail Support
businesscare@jio.com



Lead-Business Service Fulfillment:

Arun Varma
E-Mail : Arun.Varma@jio.com
Phone : +91 8369347007
Level 1 contact, post 6 hours of intimation



Jio Business Care (Head-BSS)

Sachin Chhabra
E-Mail : Sachin.Chhabra@jio.com
Phone : +91 7021775354
Level 2 contact, post 12 hours of intimation



Jio Business Care (Head-Business CS)

Satish Joga
E-Mail : Satish.Joga@jio.com
Level 3 contact, post 24 hours of intimation

First Level Checks / Basic Info

Important Note

1. Always keep the site circuit ID handy and please mention the same in all emails / calls / chats with Jio Service Support.
2. Please report new issues through a fresh email and subject line. Do not use any old trial mail.
3. Please keep at least 1 spare Ethernet Cable / Fiber handy at the Site for quick replacement and last mile cable check.
4. Please share the relevant logs (IP, routes, speed test, telnet, ICMP, etc.) to hasten issue calibration and isolation.
5. Please perform the basic service checks as outlined below while raising any issue to Jio Business Service Support - Refer Site Level Checks below.

Site Level Checks before raising a Complaint:

1. CPE is powered on or not
2. Is the Power cable connected from SMPS / Power supplier to CPE
3. Check for any Alarm or Fault light on SMPS / UPS
4. LED light status of CPE is green/linking
5. LED light status of USB Unit & Port is green/solid (Only for USB links, otherwise skip this check)
6. Jack-in Jack-out the CPE patch cord and check if the services are up.
7. Jack-in Jack-out the USB POE patch cord from both ends and check if the services are up (Only for USB links, otherwise skip this check)
8. Replace the cable between CPE and Port / Switch if spare is available and check if services are up.
9. Reboot the USB Unit and Port and check if services are up (Only for USB links, otherwise skip this check)
10. Reboot the CPE and note the led light status and check if services are up. (You may like to check if Jio Service is the only one terminating from the CPE)

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For Jio Use Only:

1	Name of Customer	Ushodaya Educational Society	Note: I. In case of any
2	Circuit ID	ILL_9185050028_778541250062	
3	Date of Inspection	30-7-2024.	
4	Network Diagram Verified & Updated	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
5	Whether the installation address is Matching with Jio records?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
6			
7	Name of the verification agency (wherever applicable)	N/A	
8	Name of executive carrying out Verification.		
9	Remarks/Any other observation found at site	N/A	
10	Result of Verification	Positive <input checked="" type="checkbox"/> Negative <input type="checkbox"/>	

suspicion about the nature of the business carried out/observed, the same has to be brought to the knowledge of concerned Account Manager and CS team on immediate basis.

- III. Any Additional documents collected at the time of physical inspection must be handed over to the JC Onboarding team for records.

Signature and code of the verifying Person
of the verifying agency
(Authorized Person from Jio)

Stamp/Seal

INVOICE

Udhaya Educational Society
18-4-18/202, 5th Krishna Avenue,
Rameshapuram, Nellore, 53111 Street, Opp To Onga Homes,
Nellore, ANDHRA PRADESH,
Andhra Pradesh-524003, India



DIGITAL LIFE

Account Number : 80079128323
GST Bill Number : CS7824250027235
Document Number : 554000219810
Invoice Date : 01-AUG-2024
Due Date : 18-AUG-2024



BR-BR L234

Place of Supply: 37 Andhra Pradesh

GST Registration Number: Not Available
Organisation PAN : AAAAU1714A

Connectivity Services

Your RLL Bill

Refer following pages for details of charges

Payment Received (₹)	TDS Deducted / Reversed (₹)	Previous Adjustment (₹)	Previous Balance (₹)	Current Charges (₹)	Total Due (₹)
25,000.00	0.00	0.00	-25,000.00	312,806.53	290,006.53

Periodic Charges	Amount (₹)
Standard Rental	252,717.28
CPE Rental	0.00
SLA	0.00
Gold Charges	0.00
Managed Services	0.00
Secondary Link	0.00
Additional LAN IP	0.00
Other Periodic Charges	0.00
Other Charges	0.00
One Time Charges	0.00
Total Value of Charges	10,000.00
Current Month Discount / Credit / Debit	0.00
Current Taxable Charges	0.00
Taxes	262,717.28
CGST (9%)	23,644.57
SGST (9%)	23,644.57
BA Discount/ Invoice Tax	0.00
Security Deposit Charged	0.00
Security Deposit Returned	0.00
Waiver	0.00
Current Month Charges (TDS+SLA+TAX)	312,806.53

Payment Options

JioFiberPay

Pay via **e-NACH (Debit Card)**
To get e-NACH enabled on your bank account
visit www.jio.com/business

Standing Instructions (Credit Card)
Set JioFiberPay on your Credit Card.
To register visit www.jio.com/business and click on Register for auto-debit of invoice by credit card

JioFiberPay

Pay bill using credit/debit card/mastercard/
a credit/debit card from your bank

NEFT/RTGS
You can do NEFT/RTGS payments/transfers by using
Virtual A/c Code: 500024118915, PSC Code: 418800000000



* Taxes and charges mentioned in this bill are subject to change without prior notice.

REGD. OFFICE: NELLORE, 53111 STREET, OPP TO ONGA HOMES, NELLORE, ANDHRA PRADESH-524003, INDIA
CIN: U72900GJ2005PLU1000000

Bank Office: Nellore, 53111 Street, Opp To Onga Homes, Nellore, Andhra Pradesh-524003, India
Branch: Nellore, 53111 Street, Opp To Onga Homes, Nellore, Andhra Pradesh-524003, India
Branch: Nellore, 53111 Street, Opp To Onga Homes, Nellore, Andhra Pradesh-524003, India

REGD. OFFICE: NELLORE, 53111 STREET, OPP TO ONGA HOMES, NELLORE, ANDHRA PRADESH-524003, INDIA
CIN: U72900GJ2005PLU1000000

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EDUCATIONAL
LIFE

Ushodhya Educational Society

Document Number: 554000218670

Invoice Date: 01-AUG-2024

Terms and Conditions

Point 2 Point

- There will be no increase in any fee from the agreed contract period. Therefore, reference Jio Education Limited reserves the right to make the terms & conditions applicable to all parties.
- Jio Education Limited reserves the right to vary the price charge rate periodically, as well as take recourse to any other action, available and otherwise, appropriate, subject to 15 days' notice.
- No charge will be levied for any service without your explicit consent.
- For periodic charges, the application has been done as follows: Annual Rights (12) No. of Months.
- For fractional months in a quarterly bill cycle, the calculation has been done as follows: (Annual Rights) (Days of Service in Quarter) / (No. of days in Quarter)

Complaints & Service Request

Visit www.jio.com, login with your Jio ID and password, click on "Service Request" option under Profile menu to make a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 1800 88 99 444 from your Jio number or 1800 888 8888 from other networks to register your service request / complaint.

Disclaimer

- Jio Education Limited will be on 24x7 for resolving the issue of Jio.
- Click to view the policies www.jioeducation.com

Service Accounting Codes (SAC)

SAC Code / Service	SAC Code / Service
999911 - Fixed Line Charges	999912 - (Online) VAS Charges
999913 - Mobile Charges	999914 - (Online) VAS Charges
999915 - VAS Charges	999916 - (Online) VAS Charges
999917 - Data Charges	999918 - (Online) VAS Charges
999919 - Jio	

Appellate Authority
In cases you are unsatisfied with the response on a complaint, you can contact the regional Appellate Authority with your complaint document number.

Email: appellate@jio.com, Telephone number: 1800-888-1234

Address: Reference Jio Education Limited, 4th Floor,

Level 4th Floor, Jio Education Limited, 4th Floor,

Hyderabad 500001 Telangana

(Working hours: Mon-Fri, 10:30 am to 5:30 pm)

Other Information

- The service will be deemed accepted as per the Master Service Agreement

or Terms and Conditions agreed.

Reference Jio Education Limited reserves the right to change, from time to time, the terms

and conditions of the contract by giving notice of the change.

In the event of non-payment, part payment or late payment of the outstanding amount

by the due date, or in the case of delayed payment, Reference Jio Education Limited

reserves the right to discontinue service. The customer shall continue to be liable for

the charges during the period of suspension.

In case of permanent discontinuation, your security deposit will be refunded within 60 days of

discontinuation, failing which you shall be paid interest @ 10% p.a. following discontinuation of

service.

We request you to log discontinuation request through online portal. Please login to

www.jioeducation.com with your login id and password and click on "Service Request".

Alternatively, you may also log discontinuation at appellate@jio.com. Upon receipt of

mail, a Service Request no. will be provided to you within 48 hrs. Please note that in absence

of Jio number, no-voice arrangements shall be made for the delay in discontinuation and the

customer shall be liable to pay for the charges.

Service and Service Tax (GST) and other indirect taxes, as may be applicable will be charged

and shown separately over and above the actual amount. Further, any increase in indirect

taxation in India and/or levy of any taxes, duties or any other statutory charges

shall be deemed to be payable by the Customer without any notice and shall be at all times

to be deemed to be payable.

If bills will be sent to the Customer in his e-mail address as mentioned in bill. For any

change in e-mail address, Customer shall intimate Jio Education Limited about new e-mail

address at least 15 days prior to the commencement of the next billing cycle. Customer is

responsible to pay the bills to the prescribed date. It is incumbent on the Customer to

ensure timely payment and settle the same even in case of non-receipt of monthly bill for any

reason whatsoever.

The payment shall be made in favour of JIO EDUCATION LIMITED.

Jio Education Limited reserves the right to vary payment instructions as part of terms and conditions of

service or bills whenever applicable.

If the cheque/bill is not accepted against service, the customer shall be liable to pay the

amount of the bill within 15 days of the date of the bill.

11. TDS Certificate to be submitted within 15 days of filing statement of deduction of tax as per

the provisions of Income Tax Act, 1961 read with Income Tax Rules, 1962. Non-compliance

will lead to the recovery of the TDS amount pending, leading to service restriction in case

subsequent to non-compliance.

Signature valid

Digitally signed by Jio Education Limited
DN: cn=Jio Education Limited, o=Jio Education Limited, ou=Jio Education Limited, email=jioeducation@jio.com, c=IN

Taxes	Charges	CGST	SGST	Amount (₹)
Sr. No. Description				
1 This month charges	262,717.39	23,644.57	23,644.57	47,289.14

Reach Us

Call 188 (from a Jio number) or 1800-88-99-444 (from other networks) | Write to appellate@jio.com | Manage your Jio with MyJio 409 | Visit www.jio.com



Invoice Date: 01-AUG-2024

Security Deposit & One Time Charges

Periodic Charges for the Prior Period - New Circuit

Per Site Recurring Charges for the period - Date of installation to 30-Sep-2024

Total Periodic Charges - New Circuit

Per Site Recurring Charges for the Period - Date of Installation to 30-Sep-2024

Periodic Charges for the Billing Period - All Circuits

[illegible]



Ushodaya Educational Society

Document Number: 554000218610

Invoice Date: 01-AUG-2024

Charges in Detail

Security Deposit & One Time Charges

Sr. No.	Logical/ Circuit ID	Originating Point	Install Date	Service ID	Installation	Program Mgmt	Security Deposit	Amount(₹)
1	1.1	Kovvur	29-Jul-24	778541250062	0.00	10,000.00	0.00	10,000.00
Total	1				0.00	10,000.00	0.00	10,000.00

Bandwidth Charges

Sr. No.	Logical/ Circuit ID	Originating Point	Install Date	Bandwidth	Service ID	From Date	To Date	Amount(₹)
1	1.1	Kovvur	29-Jul-24	1000 Mbps	778541250062	31-Jul-24	30-Sep-24	252,717.39
Total	1							252,717.39